

Complete Summary

TITLE

Mental Health Intensive Case Management (MHICM): percent of veterans who are statistically projected to be in need of MHICM services who are actually enrolled in said program.

SOURCE(S)

Office of Quality and Performance (10Q). FY 2005 VHA executive career field network director performance measurement system and JCAHO hospital core measures. Technical manual. Washington (DC): Veterans Health Administration (VHA); 2005 Mar 9. 244 p.

Measure Domain

PRIMARY MEASURE DOMAIN

Access

The validity of measures depends on how they are built. By examining the key building blocks of a measure, you can assess its validity for your purpose. For more information, visit the [Measure Validity](#) page.

SECONDARY MEASURE DOMAIN

Process

Brief Abstract

DESCRIPTION

This measure is used to assess the number of veterans actually receiving MHICM services compared to the number who are (statistically) projected to need said services.

RATIONALE

The treatment of veterans with severe mental disorders is among the highest strategic priorities for Veterans Health Administration (VHA). During FY2000 VHA provided care for 192,982 veterans with psychoses, the most severe of these disorders. Almost all of these patients (99.6%) were high priority patients due to service connection or low-income status, including 51% of the 125,805 veterans service connected for psychoses. Our care for this substantial cohort of high

priority patients is an important aspect of our core mission that has received increasing scrutiny in the past year.

A subset of the most severely impaired mentally ill requires intensive community-based case management in order to function effectively outside of an institution. There is a large body of scientific data establishing the efficacy and cost effectiveness of intensive community case management. The Clinical Care Subcommittee of the Policy Board drafted VHA Directive 2000-034 on Mental Health Intensive Case Management (MHICM), issued October 2, 2000. It called for the establishment of new MHICM programs in population areas where no such programs exist and the enhancement of existing programs that are undersized to meet current needs. These programs may be funded using dollars previously devoted to the institutional support of the severely mentally ill. In any case, deployment of intensive case management should not come at the expense of other community-based and outpatient services for the seriously mentally ill.

PRIMARY CLINICAL COMPONENT

Seriously mentally ill (SMI); access to Mental Health Intensive Case Management (MHICM)

DENOMINATOR DESCRIPTION

The number of seriously mentally ill (SMI) patients* that would be appropriate for Mental Health Intensive Case Management (MHICM)

*A facility target is estimated from four percent of the number of patients in the psychosis registry seen at the facility.

Refer to the original measure documentation for additional details.

NUMERATOR DESCRIPTION

Number of patients from the denominator receiving outpatient care in Mental Health Intensive Case Management (MHICM) (see the related "Numerator Inclusions/Exclusions" field in the Complete Summary)

Evidence Supporting the Measure

EVIDENCE SUPPORTING THE CRITERION OF QUALITY

- A clinical practice guideline or other peer-reviewed synthesis of the clinical evidence
- One or more research studies published in a National Library of Medicine (NLM) indexed, peer-reviewed journal

Evidence Supporting Need for the Measure

NEED FOR THE MEASURE

Unspecified

State of Use of the Measure

STATE OF USE

Current routine use

CURRENT USE

External oversight/Veterans Health Administration
Internal quality improvement

Application of Measure in its Current Use

CARE SETTING

Behavioral Health Care

PROFESSIONALS RESPONSIBLE FOR HEALTH CARE

Advanced Practice Nurses
Physician Assistants
Physicians
Psychologists/Non-physician Behavioral Health Clinicians

LOWEST LEVEL OF HEALTH CARE DELIVERY ADDRESSED

Single Health Care Delivery Organizations

TARGET POPULATION AGE

Adult (veterans)

TARGET POPULATION GENDER

Either male or female

STRATIFICATION BY VULNERABLE POPULATIONS

Unspecified

Characteristics of the Primary Clinical Component

INCIDENCE/PREVALENCE

See "Rationale" field.

ASSOCIATION WITH VULNERABLE POPULATIONS

Mentally Ill

EVIDENCE FOR ASSOCIATION WITH VULNERABLE POPULATIONS

Office of Quality and Performance (10Q). FY 2005 VHA executive career field network director performance measurement system and JCAHO hospital core measures. Technical manual. Washington (DC): Veterans Health Administration (VHA); 2005 Mar 9. 244 p.

BURDEN OF ILLNESS

Unspecified

UTILIZATION

Unspecified

COSTS

Unspecified

Institute of Medicine National Healthcare Quality Report Categories

IOM CARE NEED

Living with Illness

IOM DOMAIN

Effectiveness
Patient-centeredness

Data Collection for the Measure

CASE FINDING

Users of care only

DESCRIPTION OF CASE FINDING

Veterans screened as appropriate for Mental Health Intensive Case Management (MHICM).

DENOMINATOR SAMPLING FRAME

Patients associated with provider

DENOMINATOR INCLUSIONS/EXCLUSIONS

Inclusions

The number of seriously mentally ill (SMI) patients* that would be appropriate for Mental Health Intensive Case Management (MHICM)

*A facility target is estimated from four percent of the number of patients in the psychosis registry seen at the facility.

Refer to the original measure documentation for additional details.

Exclusions

Exclude those facilities where the expected number of SMI patients meeting eligibility for a MHICM is less than 60 patients in the baseline year.

DENOMINATOR (INDEX) EVENT

Clinical Condition

DENOMINATOR TIME WINDOW

Time window is a single point in time

NUMERATOR INCLUSIONS/EXCLUSIONS

Inclusions

Number of patients from the denominator receiving outpatient care in Mental Health Intensive Case Management (MHICM)*

*Three visits in a calendar month in either stop code 552 (MHICM Individual) or 567 (MHICM Group).

Refer to the original measure documentation for additional details.

Exclusions

Unspecified

NUMERATOR TIME WINDOW

Episode of care

DATA SOURCE

Administrative and medical records data

LEVEL OF DETERMINATION OF QUALITY

Individual Case

PRE-EXISTING INSTRUMENT USED

Unspecified

Computation of the Measure

SCORING

Rate

INTERPRETATION OF SCORE

Better quality is associated with a higher score

ALLOWANCE FOR PATIENT FACTORS

Unspecified

STANDARD OF COMPARISON

Internal time comparison
Prescriptive standard

PRESCRIPTIVE STANDARD

Fiscal Year (FY) 2005 targets for Mental Health Intensive Case Management (MHICM):

- Facility Floor: 50%
- Meets Target: 75%
- Exceeds Target: 85%

EVIDENCE FOR PRESCRIPTIVE STANDARD

Office of Quality and Performance (10Q). FY 2005 VHA executive career field network director performance measurement system and JCAHO hospital core measures. Technical manual. Washington (DC): Veterans Health Administration (VHA); 2005 Mar 9. 244 p.

Evaluation of Measure Properties

EXTENT OF MEASURE TESTING

Unspecified

Identifying Information

ORIGINAL TITLE

Mental health intensive case management: MH MHICM capacity.

MEASURE COLLECTION

Fiscal Year (FY) 2005: Veterans Health Administration (VHA) Performance Measurement System

MEASURE SET NAME

Mental Health

MEASURE SUBSET NAME

Mental Health Intensive Case Management

DEVELOPER

Veterans Health Administration

ADAPTATION

Measure was not adapted from another source.

RELEASE DATE

2004 Nov

REVISION DATE

2005 Mar

MEASURE STATUS

This is the current release of the measure.

SOURCE(S)

Office of Quality and Performance (10Q). FY 2005 VHA executive career field network director performance measurement system and JCAHO hospital core measures. Technical manual. Washington (DC): Veterans Health Administration (VHA); 2005 Mar 9. 244 p.

MEASURE AVAILABILITY

The individual measure, "Mental Health Intensive Case Management: MH MHICM Capacity," is published in "FY 2005 VHA Performance Measurement System: Technical Manual."

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NQMC STATUS

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